

Pathways Pre-Order Terms and Conditions 2022

How to Order

Pre-orders may be submitted online through the order form on our website www.fflcm.org/group-pre-orders. Please be sure to include your complete contact information, the number of each resource needed, and the date you will need the resources in hand beginning in July of 2022.

Quotes

From the information provided will generate a quote that will be sent to the email provided for your review and approval via a signature. It will include any promotional offers and an estimate for shipping.

Deposit Invoice

An approved quote will trigger an invoice requesting a 25% deposit. We will need to receive this deposit within 30 days of its issuing to secure your promotional discount.

Invoices

A final invoice will be sent once the order has been shipped. Final numbers may be adjusted up to delivery. The final invoice will reflect the total, minus the deposit.

Sales Tax

Relevant sales tax will be added to all orders in accordance with the local and state law. In general, orders delivered outside of California are not subject to sales tax.

Payment

We accept checks and all major credit cards for payment. Payment may be mailed to the address on the invoice or paid by card through the link provided.

Product Quality

Pre-production samples seen at presentations or provided for review may not represent final production of the resource. We strive to provide the best quality products. Materials and finishes may differ from samples.

Shipping/Delivery Information

The customer will be responsible for the cost of shipping. For local orders (from the greater Orange County, CA area), pickup may be arranged.

Cancellations

You may cancel your order at any time up to the time of shipment. Your deposit will be refunded.

Late Fees

Late fees may be imposed on overdue final invoices. Please do your best to pay your invoice on time. If something comes up please communicate with us to ensure you will be able to place future orders.

Return Policy

Once delivery takes place no returns will be accepted.

If you have any problems or have a question please email us at pathways@fflcm.org and we will do our best to assist you.